



Blended intensive programme

*Veterinary Practitioner's Wellbeing and Client
Communication (VetWellCom): skills for challenging consults
in bilingual settings*

INFOSHEET

AIM

Enhancing the clinical communication skills of veterinary students and teaching staff in interacting with owners – especially in tense situations – and reduce the risk of exhaustion/burnout through validated techniques (empathy, consultation structuring, conflict management, feedback & reflection), especially when the consultation is conducted in a non-native language.

PARTICIPANTS

- Bachelor's, master's and doctoral students
- Staff members

BENEFITS

What's in it for you?

- *Global Experience*: Participate in a short-term physical mobility in Iasi, Romania, combined with online sessions, and collaborate with international teams.
- *Peer-to-Peer Learning and Knowledge Sharing*: Exchange knowledge with trainers and your peers from different countries.
- *Networking Opportunities*: Connect with peers and professionals from various fields.
- *Expert Guidance*: Learn from experienced professionals across Europe.
- *Presentation*: Present your own experiences and ideas within the international team of experts and peers.

WHEN AND WHERE

- Virtual component: January 12-16, 2026
- Physical mobility: January 26-30, 2026



- Venue: Iași University of Life Sciences (Iași, Romania)

PROGRAMME OVERVIEW

- Virtual Sessions (January 12-16, 2026):

Introduction, communication frameworks, wellbeing & professional boundaries.
Micro-video lessons + technical handouts.

Identifying language and behavior-specific features (linguist & psychologist).

Guest session: bilingualism in veterinary practice—emotional and professional impact.

Team preparation, ground rules with standardized actors (briefing & rubrics).

- Physical Mobility in Iasi (January 26-30, 2026):

Day 1

Bootcamp & Psychological Safety. Group introductions, structured consult demo; workshops on empathy and plain language. City tour.

Day 2

Advanced Peer-to-Peer Role-Play + Supervision. Four guided scenarios, rotating feedback, mini-debriefs.

Day 3

Professional ACTORS (Standardized Clients) – Set A (4 scenarios). 1:1 sessions with observers; each session followed by a debrief with the actor and facilitator.

Day 4

Professional ACTORS – Set B (5 scenarios). Same as Day 3; introduces a bilingual component (terminology, clarifications).

Day 5

Integration & Assessment. Communication mini-OSCE (with actors), personal development plan, guided reflection, closing ceremony.

NOMINATION DEADLINE

23 November 2026 – Nomination by the home university of required.

FINANCING

The blended intensive programme is free of charge for. Participants' travel and individual support can be financed through Erasmus funds by their home universities.

CONTACT

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